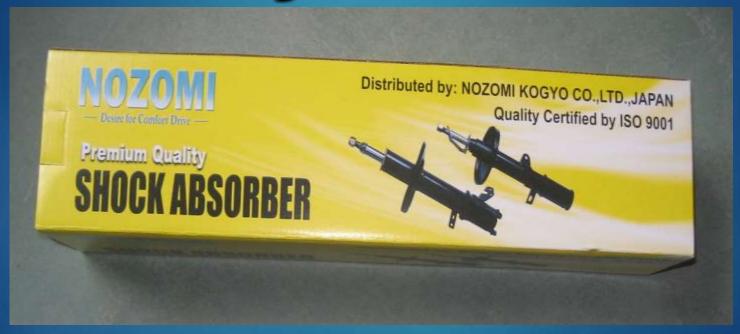


# Quality Control



Quality guaranteed by Nozomi Kogyo Co., Ltd., Japan

# **Quality Policy**

**Quality Policy** 

Quality First Customer-Centered Continuous Improvement Pursuing Excellence

#### **Quality Target**

**Quality Target** 

Qualified of product 100% Customer satisfaction 100%



#### **Quality control in raw material**

Stringent requirements on the raw materials of the important parts

- 1. The material of spring is 55CrSiA
- 2. Using fine tube for working cylinder
- 3. Using SAPH440 high strength stamping steel material



#### **Quality control in raw material**

Stringent requirements on the suppliers of the important parts

- 1. Using Powder metallurgy steel for spring and piston rod
- 2. Using "NOK" brand oil seal
- 3. Using "NOK" brand grease
- 4. Using "Fengli" brand steel tube (one of the biggest steel company in China).







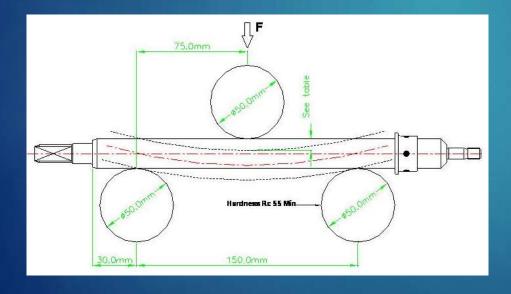
#### Quality control in raw material

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Regularly experiment on important parts

1. Piston rod: salt spray test & bend test







Regularly experiment on important parts

2. Spring: forced standing test &endurance test





Regularly experiment on important parts

3. Upper mount and other rubber parts: baking anti-aging test & endurance test





#### Regularly experiment on important parts

4. Cushion pad and other plastic parts
Durable impact test
High - temperature anti-aging and
oil resistance test
Low - temperature anti-craking test





#### Regularly experiment on important parts

#### 5. Performance test of the damping oil





Quality control in production process

#### Carry out Lean Production:

- Do not accept defective products
- Do not produce defective products
- Do not deliver defective products



Quality control in production process

1. Three-time Inspection on the initial workpie by the operator, PQC and the class monitor



Quality control in production process

1. Patrol Inspection by the operator and PQC





迅速 丁寧 安心モノづくりを支える品質管理サポート



Quality control in production process

100% inspection before the package





Quality control in production process

100% leakage test after welding





Quality control in production process

100% damping force test





Quality control in production process

Doing welding strength test regularly





Quality control in production process

Doing adhesion test and salt spray test on painted surfaces regularly.





Quality control in production process

Doing bench test and comparing with the original sample





Quality control in production process

Doing car test when releasing the new number and changing the suppliers of the important parts



Quality control in production process

Strength testing Machine





Quality control in production process

Corrosion resistance testing machine





Quality control in production process

DF (Damping Force)
Damping Force Testing Machine





Quality control in production process

Durability testing machine





# Provide better service constantly to make customer satisfied

#### custoffier satisfied

- Determine customer's requirement and meanwhile reach a service agreement with customer.
- Establish service projects to meet customer's requirement and verify theirs effectiveness.
- Provide necessary technology and service to ensure customer satisfaction, and strive to exceed customer's expectation.



# Customer's feedback is wake progress

- Establish control procedures for customer's complaints, and ensure effective communication between customer feedback and manufacturing, engineering and designing departments.
- Take effective corrective and preventive actions.
- Conduct customer satisfaction surveys, submit management accessment, implement the continuous improvement.

# Thank you! Muchas gracias! ありがとうございます!

Visit our website at www.ldgtt.com
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